

PRACTICE INFORMATION for PATIENTS

Also available on our web site – www.westernbreast.com.au

VLADIMIR HUMENIUK M.B.B.S., F.R.A.C.S.
Breast, Endocrine, Oncology and General Surgery

All Appointments, Urgent Concerns and Inquiries:
Mon to Fri 9 – 5 Phone (08) 8353 6877
After hours: (08) 8295 5518 If no answer – mobile 0408825144

WESTERN BREAST CLINIC

1ST Floor, Western Hospital,
168 Cudmore Terrace, Henley Beach, South Australia
Postal Address: P.O. Box 82, Henley Beach SA 5022

WELCOME

Please take a few minutes to read this paper and complete the details below.

****Results of Tests****

The policy of this practice is for all test results to be reviewed by Dr Humeniuk as they are reported to him. Doctor will inform **immediately** the patient whose result is other than expected; routine results will be discussed at the follow-up consultation. Patients are expected to contact doctor if they are concerned.

It is very important and Doctor's expectation that every patient will keep every recommended follow-up appointment EVEN WHEN ANY TEST IS CLEAR OR NEGATIVE and CANCER is not expected.

Any patient with concerns about any test is expected to discuss these concerns with Dr. Humeniuk.

CONSULTATION FEES

(as of August 1st, 2015)

Medicare does not completely cover the cost of your consultation. The fees charged by this practice are:

Initial Consult	\$150.00	Follow Up Consult	\$80.00
Medicare Rebate	\$ 72.75	Medicare Rebate	\$36.55
GAP	\$ 77.25	GAP	\$41.55

You are personally responsible for the payment of all accounts within 30 days, regardless of any Third Party Claim you may or may not have. **Failure to do so could result in legal action /debt collection which incurs additional charges that you will have to pay.**

Patient Details:

Surname: First Name: Date of Birth:/...../.....

Address: Pcode:.....

Phone:(H)..... (W)..... (Mobile).....

*** Please indicate your preferred method of direct personal contact with an **X** ***

Medicare No: Ref.No..... Expiry Date...../.....

Private Health Fund: Health Fund Number:Ref.No.....

Veterans Affairs No:..... Pension/HCC No:.....

Workcover? Y N Compensation or Insurance Claim Y N

Having read and understood this document, I ACKNOWLEDGE THE ABOVE FEES AND CONDITIONS OF PRACTICE and GIVE CONSENT for the COLLECTION, USE AND DISCLOSURE of HEALTH INFORMATION (as outlined below):

Signed:

Date:

Printed: August 15

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Privacy Policy:

Quality healthcare requires information about your medical and family history to provide adequate diagnosis and treatment. You are requested to provide such information as required by members of the Health Team and give permission for certain aspects of your healthcare to be shared with these providers. Health team members include other Doctors, Nursing staff, Pharmaceutical staff and company representatives, Ancillary Health Care workers and Clerical Staff. These members may or may not be involved in your direct care. There may also be occasions when information is supplied to the HIC or Professional Bodies to which Mr Humeniuk belongs such as the AMA or his medical indemnity insurer. **This practice regards your health information as strictly confidential. Contact Mr Humeniuk or his secretary if you have any concerns regarding collection, use or disclosure of your information. (Please see more detailed statement on last page)**

AIDS and Hep B

Should you have any reason to believe you may be in a high-risk group for these infections, please bring it to Doctor's attention during the consultation. High risk factors include, amongst many others, needle sharing, drug use, transfusion of blood products and homosexual or multiple heterosexual activities.

Your responsible attitude is matched by our confidentiality.

Notification of Fees: (as of August 1st, 2015)

Medicare does not completely cover the cost of your consultation. The fees charged by this practice are:

Initial Consult	\$150.00	Follow Up Consult	\$80.00
Medicare Rebate	\$ 72.75	Medicare Rebate	\$36.55
GAP	\$ 77.25	GAP	\$41.45

You are personally responsible for the payment of all accounts within 30 days, regardless of any Third Party Claim you may or may not have. **Failure to do so could result in legal action / debt collection which incurs additional charges that you will have to pay.** Fees are set at a level below those recommended by the Australian Medical Association, BUT ABOVE the Medicare Scheduled Fee. Accounts will be rendered to all patients, including pensioner and health care cardholders. If you have a genuine concern about your ability to pay the account or any hardship this payment will produce, please discuss this with Mr. Humeniuk or his secretary. Otherwise legal action will be taken to recover unpaid fees.

Explanation for costs for surgical care involving operation.

Fees for operations are related to the complexity of the surgery and post-operative care. There may be a difference between the fee charged and the rebate returned to you from Medicare and your Private Health Fund. This difference, for which you are personally responsible, is explained in the attached notice at the end of this paper. If you want to have more detailed advice of the costs involved with your planned surgery, please ask my secretary for:

- the total anticipated fee for your operation.
- the expected Medicare rebate and Private fund rebate (if insured).
- any additional amount for which you are responsible personally.

Accounts will be rendered by the following, as appropriate:

- The Surgeon** (Mr Humeniuk). The surgical fee includes all of your normal and usual post-operative care, including post operative visits in hospital and / or consulting rooms.

**** Detailed and prolonged counselling of patients with breast or other cancer is not considered normal after-care and will be charged on an attendance basis. ****

- The Assistant** at operation (often included on the surgeon's account)
- The Anaesthetist.**
- The Radiologist** (for Xrays etc.) • **The Pathologist** (for histo-pathology, laboratory and blood tests). Medicare and Private Health Fund rebates will cover the majority of the above costs and accounts should be submitted to Medicare then to the Health fund as soon as possible.
- The Hospital** (for accommodation, theatre fees and devices used at operation). The rebate for these fees depends on your level of cover with your private Health insurance fund.

Members of most Private Health Funds may have their accounts forwarded directly to the Health Fund, as part

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of a “No-Gaps” agreement. This applies only for IN HOSPITAL treatments.

We ask you to settle your account at the end of your consultation and immediately claim your rebate from Medicare or Fund. Please discuss your preference with the secretary. Payment can be made with Credit Card or personal cheque, if you wish.

Regrettably, Government regulations have made the medical fee rebate system in Australia progressively more complicated. Outlined below is a guide to the system of rebates to assist you in the claim procedure.

- The A.M.A. Fee - determined by the Australian Medical Association based on the complexity of the operation and the costs involved in bringing this service to you.
- The Schedule Fee - determined by Government accountants and printed in the government schedule.
- The Medicare Rebate - having determined a schedule fee, the government rebates 85% of this fee. If the medical service was provided in a hospital, the rebate is 75% of the schedule fee.
- The Health Fund Rebate - if privately insured, your health fund will add a further 25% of the schedule fee, but only for services provided in hospital.

If you are privately insured, you should submit your accounts for services provided as an INPATIENT to both Medicare and your insurance fund.

NOTE: The Government determines these regulations. If they are not to your liking you should consult your Federal Member of Parliament.

Arrangements for Surgical Admission and Treatment:

Bookings for operations and treatment can be arranged readily by my secretary as follows:

Western Hospital:
168 Cudmore Terrace,
Henley Beach 5022
Telephone 8356 1222

Calvary North Adelaide and Other Hospitals:
Arranged on an “as required” basis

NOTE: There is no waiting list in private hospitals and cancellation for lack of bed availability would be extremely exceptional. Your care will be personalised and your surgery performed by Mr. Humeniuk.

IF THERE ARE ANY URGENT CONCERNS OR PROBLEMS AFTER YOUR OPERATION, YOU MUST CONTACT DR HUMENIUK DIRECT, using the phone numbers on Page 1

Arrangements for your operation are made on the basis of your acceptance of these terms. If you feel the terms are unacceptable or you require further explanation, or should you need assistance in making alternative arrangements, please advise my secretary immediately. When not consulting, Mr. Humeniuk is regularly committed to hospital ward rounds and operating lists.

Operating Sessions:

Western Hospital:
Monday mornings
Alternate Friday afternoons
Alternate Thursday afternoons

Other Hospitals:
Arranged on an “as required” basis

Minor Procedures:

Some minor procedures may be suited to being done under local anaesthetic in the surgery. All instruments are either single use disposable or sterilised by autoclave heat sterilisation.

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Consulting Times:

Consultation is strictly **BY APPOINTMENT ONLY**. Please contact my secretary for an appointment time by ringing 8353 6877 for all visits. Consultations are at the following times:

Western Breast Clinic:	Tuesday mornings	Some Friday afternoons
1 st Floor, Western Hospital	Wednesday mornings	
168 Cudmore Tce., Henley Beach	Thursday mornings	

Any follow up appointment should be made as early as possible to ensure a time most convenient to you. The duration of each consultation may vary with the nature and complexity of differing medical conditions. Every effort is made to ensure consultations are as near the appointed time as possible, but we offer apologies when "Murphy's Law" prevails. If time is of the essence, it may be wise to ring just prior to the appointment to determine if there are delays that might be avoided.

Second Opinion It is your right to ask for a second opinion from another doctor, if you wish.

The Queen Elizabeth Hospital PUBLIC patients

Mr Humeniuk has an appointment at the Queen Elizabeth Hospital as a Honorary Consultant to the Department of Surgery, Breast Endocrine Unit. He can arrange for uninsured patients to be admitted as a "HOSPITAL", "MEDICARE" or "PUBLIC" patients to the QEH and the above booking arrangements do NOT apply. Public hospitals employ doctors, including Specialists, registrars, trainees and interns, who will take a greater part in your care and WILL PERFORM YOUR SURGERY. Mr. Humeniuk is **NOT INVOLVED IN YOUR CARE** and you will be advised of the Surgeon undertaking your care once you are admitted. Your post operative care will be arranged through the public hospital system and you will be requested to attend the relevant Outpatients Clinic for further follow up.

Public hospital patients are admitted on the basis of medical priority, dependent upon bed availability. The Q.E.H. Admissions Office will make notification of your planned admission date direct to you. Patients will be required to ring the Admissions Office on the planned day of admission to confirm that a bed is available, or to be rescheduled for a later date. Patients are also required to attend a "Preadmission Clinic" several days before the scheduled admission for assessment by the hospital doctor.

When admitted as a "public" patient, no account will be rendered for your "in hospital" treatment. You will, however, still be rendered an account for any consultations done in the private rooms.

Privacy for Our Medical Practice

The doctor – patient relationship is important to Dr Humeniuk. Patient Privacy is an important part of this relationship. The Privacy Act 1988 and its 2001 amendments formalise the already existing and acknowledged privacy obligations of my practice. My staff and I collect information primarily to provide proper care and treatment. We have a legal and ethical duty to protect patient information. Patient information may have to be disclosed to a number of sources, including other doctors, nurses, therapists, medical technicians and pathology laboratories so that proper care is not compromised. Dr Humeniuk is a member of various medical and professional bodies including medical defence organisations. These organisations require their members to provide information in relation to their medical practice, which from time to time may include patient information.

Patients who wish to look at their information held by this practice or who have other queries about privacy of information are welcome to discuss these matters with Dr Humeniuk. This practice has a formal Privacy Policy, which you are welcome to ask to see.

Patient Complaints Policy

This practice has a Patient Complaints Policy – please ask Dr Humeniuk or the Office Manager if you wish to see it. Patient Complaint Forms are also available.

IF THERE ARE ANY ASPECTS OF THESE CONDITIONS OF PRACTICE THAT CONCERN YOU, PLEASE FEEL FREE TO DISCUSS THEM WITH MR. HUMENIUK OR HIS OFFICE MANAGER.